



Regional License and Permits Program

Quarterly meeting of
Oversight Group
March 2, 2021



Oversight Agenda Item E

Status of the Accela 2020 Hosted Subscription Credits anticipated in the amount of \$30,996.27. (For Discussion Only)

- Credits will be divided per the interlocal of each agencies license share
- Represents credits from hosting uptime not meeting 99.9% performance through Dec. 2020 for the months of July, August, Oct. and November 2020

Agency	License count	Percentage	Refund Amt
Douglas	47	11%	\$3,444.03
Health	60	14%	\$4,396.63
Reno	141	33%	\$10,332.09
Sparks	77	18%	\$5,642.35
Washoe	98	23%	\$7,181.17
	423	100%	\$30,996.27

Oversight Agenda Item F

- **Accela Workshop and Presentation** (For Discussion Only) - Presentation on the Accela Regional ONE Project and Recent accomplishments, Accela Hosting of the ONE Regional platform, Move to a new platform Azure including issues encountered and future of Azure, Customer Support, System Maintenance and hours of maintenance, Shared Regional Platform features and continued Support of Shared Regional Platform for the future, Accela roadmap of future product improvements and other matters relating to the City of Reno, City of Sparks, Douglas County, Health District, and Washoe County, NV. **There will also be opportunities for Oversight Group member question and answer with Accela during the workshop.**



Oversight Agenda Item F (cont.,)

Accela Regional ONE Project

2016

- Go live
 - 4 agencies
 - 40+ departments
 - 303 licenses/100+ Mobile
- Conversion from antiquated, unsupported systems
- Creation of onenv.us
- Regional real time GIS interface for address and parcel validation

2017-2019

- Stabilize, Refine, Enhance
- Reporting
- Expand functionality
- Agency mandates
- Mobile in field rollouts
- 5th agency - Douglas Co. Added
- NCR, Grayquarter Epayment Provider
- Scanning projects, Health, Onbase
- EDR Pilots
- Citygov inspection and Washoe Eats Restaurant apps

2020

- COVID Risk Assessment Testing module Added Rapid implementation
- Counters closed
- Rapid move for all processes online
- Accela Hosting: Move to Azure Sept 1
- Virtual inspections
- Electronic Documents/Plans & Review

2021

- New Fire Modules
- Short term rental ordinances and module
- EDR, Epermithub Implementations
- Futures: SRM/CRM, Replicated database
- Approx. 450 AA licenses & 160 AMO, 60-90 addl COVID licenses

Item G & H: Announcement/Reports/Updates & Future Agenda Items

- **Any Announcements/Reports/Updates?**
- **Next Quarterly Meeting date of the Oversight Group**
 - Tues. June 1, 2021 - 2:00 pm Washoe County



I. Public
Comment

J.
Adjournment